

1Q22 Earnings Conference Call



April 27, 2022

Small enough to know you.
Large enough to help you.®

FFIC FLUSHING
Financial Corporation

Safe Harbor Statement

“Safe Harbor” Statement under the Private Securities Litigation Reform Act of 1995: Statements in this Presentation relating to plans, strategies, economic performance and trends, projections of results of specific activities or investments and other statements that are not descriptions of historical facts may be forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. Forward-looking information is inherently subject to risks and uncertainties, and actual results could differ materially from those currently anticipated due to a number of factors, which include, but are not limited to, risk factors discussed in the Company’s Annual Report on Form 10-K for the fiscal year ended December 31, 2021 and in other documents filed by the Company with the Securities and Exchange Commission from time to time. Forward-looking statements may be identified by terms such as “may”, “will”, “should”, “could”, “expects”, “plans”, “intends”, “anticipates”, “believes”, “estimates”, “predicts”, “forecasts”, “goals”, “potential” or “continue” or similar terms or the negative of these terms. Although we believe that the expectations reflected in the forward-looking statements are reasonable, we cannot guarantee future results, levels of activity, performance or achievements. The Company has no obligation to update these forward-looking statements.

1Q22 GAAP EPS \$0.58 and Core¹ EPS of \$0.61

GAAP ROAA and ROAE 0.91% and 10.83%; Core¹ ROAA and ROAE 0.94% and 11.27% in 1Q22

1 Improve and Grow Funding Mix

- Record low cost of deposits at 0.21% and cost of funds at 0.43% in 1Q22
- Record average noninterest bearing deposits of over \$1B; increased 17.0% YoY
- Core deposits are 86.1% of average deposits and mortgage escrow

2 Generate Appropriately Priced Loan Growth

- Loan closings, excluding PPP, up 65% YoY
- Gross loans, excluding PPP, were flat QoQ and up 1.0% YoY
- Record loan pipeline at \$664MM
- Commercial business loan growth (excluding PPP) of 4.6% YoY and 14.3% annualized QoQ (excluding PPP)

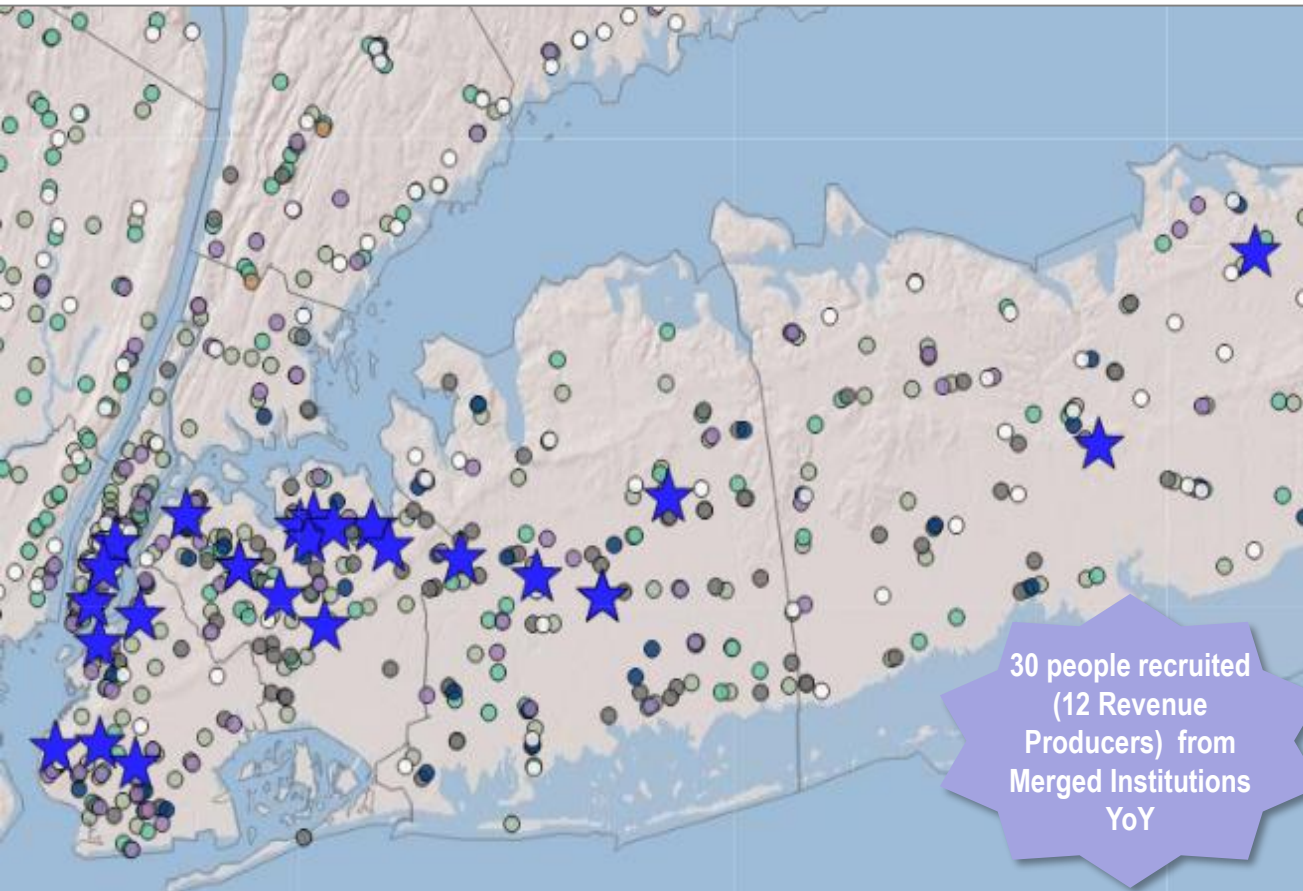
3 Manage Asset Quality

- NPAs/Assets improved to 17 bps
- Criticized and classified loans were 90 bps of loans
- ACLs/NPLs of 266%
- Average real estate LTV is <38%
- \$1.4MM LLP vs \$0.9MM of NCOs

4 Invest in the Future

- Added 30 people from merged/merging institutions over the past year; 12 are revenue producers
- Digital initiatives are progressing
- Continued digital adoption gains
- Expanded Fintech loan partnerships

Well-positioned to Benefit from Industry Merger Disruption



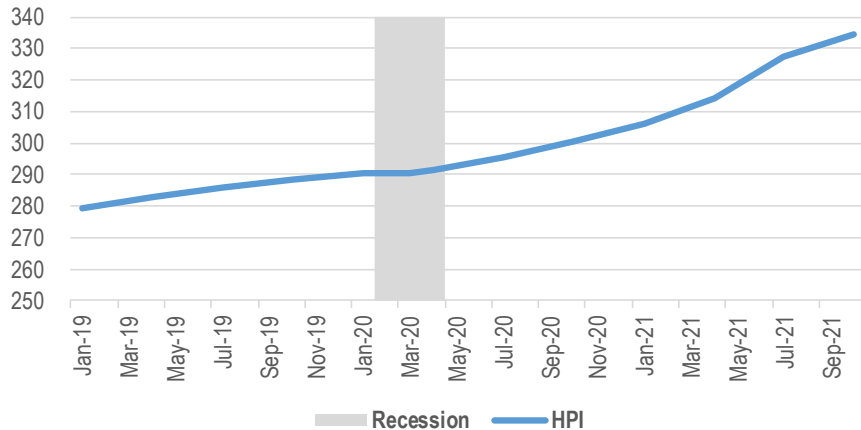
Current Pro Forma U.S. Branches

- ★ Flushing Financial (FFIC)¹
- M&T Bank (MTB)/ People's United Financial (PBCT) (Closed April 1, 2022)
- Webster Financial (WBS)/ Sterling Bancorp (STL) (Closed Feb 1, 2022)
- Citizens Financial Group (CFG)/ HSBC (Closed Feb 18, 2022) / Investors Bancorp (ISBC) (Closed April 6, 2022)
- New York Community Bancorp (NYCB)/ Flagstar Bancorp (FBC) (Pending)
- Valley National Bancorp (VLY)/ The Westchester Bank (Closed Dec 1, 2021)/ Bank Leumi USA (Closed April 1, 2022)
- Dime Community Bancshares (DCOM) (Closed Feb 1, 2021)
- TD Bank (TD)/First Horizon (FHN) (Pending)
- OceanFirst (OCFC)/Partners (PTRS) (Pending)

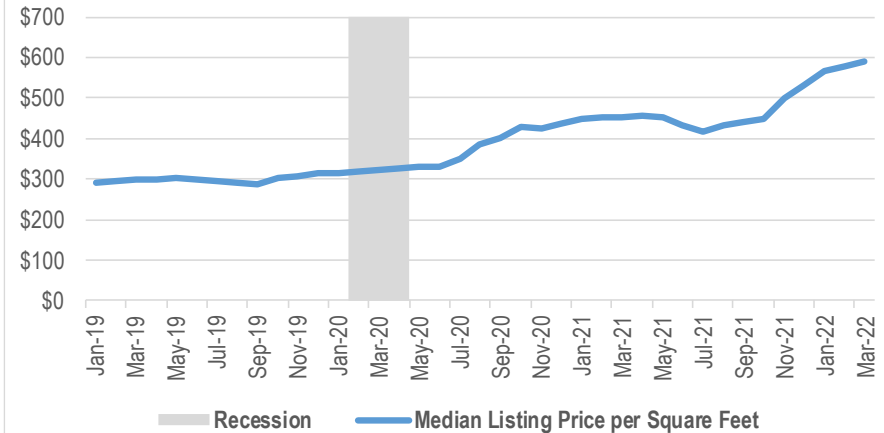
- **10 bank mergers** have been announced or closed involving Long Island area banks²
- **Out of the \$328B of total industry deposits** in Nassau, Queens, Kings, and Suffolk Counties, \$87B or 27% involve a merger participant³
- **93% of FFIC's deposits** are in the Long Island market, including Brooklyn and Queens

Metro New York City Economy Is Rebounding

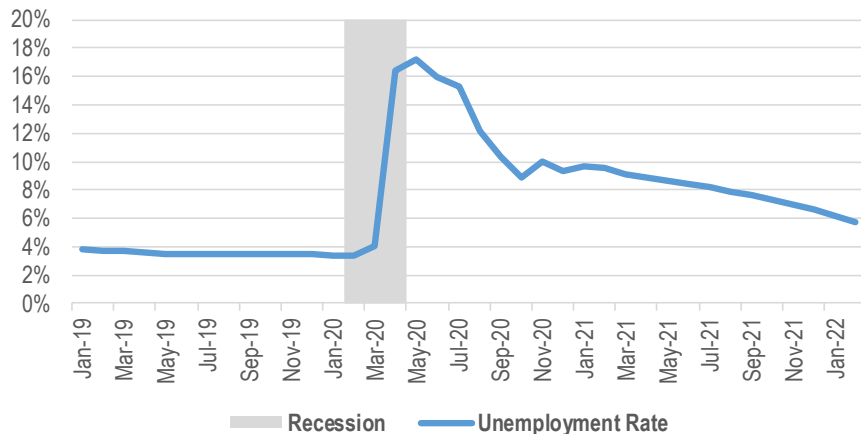
House Price Index for New York City MSA¹



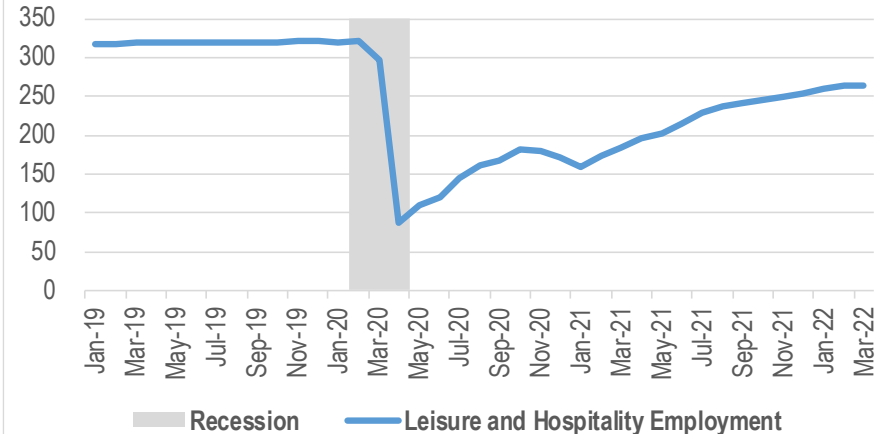
Median Listing Price per Sq Feet in NYC MSA



Unemployment Rate for New York City MSA

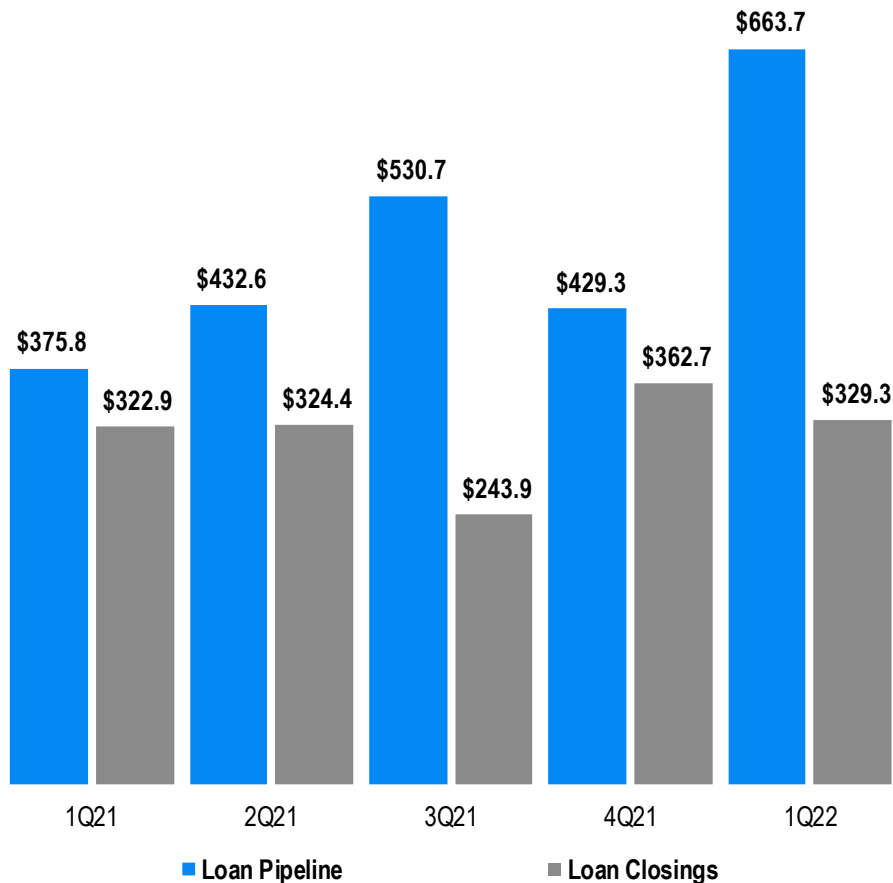


NYC Leisure and Hospitality Employment²



Record Loan Pipeline; Satisfaction Should Decline

Loan Pipeline Up 77% YoY
(\$MM)



- **Closings poised to accelerate**
 - Closings up 65% YoY excluding PPP
 - 10 bank mergers announced within footprint
 - Strong organic growth opportunity
- **Pipeline up 55% QoQ**
 - Commercial real estate is a larger driver
 - Business Banking pipeline up 46% YoY
- **Loan prepayments and satisfactions remained elevated**
 - Expected to decline over time with rising rates

Digital Banking Usage Continues to Increase

28%

Increase in Monthly Mobile
Active Users
YoY



~24,000

Active Online Banking Users

31%

YoY Growth



15%

Digital Banking
Enrollment
YoY Growth



JAM FINTOP

Early Look at Emerging
Technology



Numerated

Small Business Lending
Platform

**\$4.1MM Originated
in 1Q22**



~4,500

Zelle® Transactions

>\$1.6MM

Zelle Dollar Transactions
in March 2022

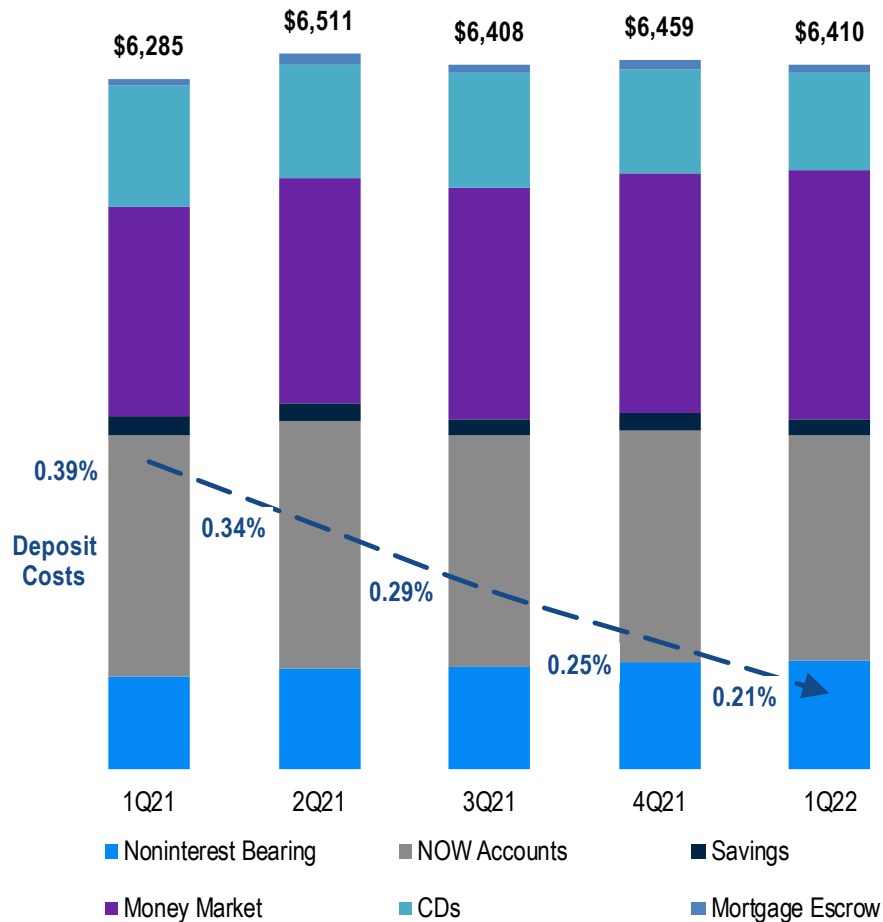


Technology Enhancements Remain a Priority

Record Low Deposit Costs with Improving Mix

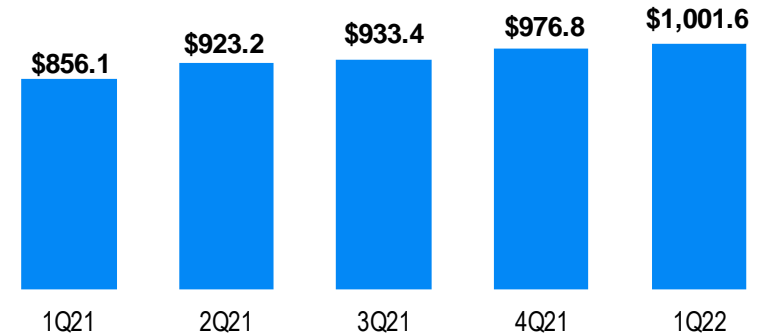
Deposit Costs Fall

Total Average Deposits¹ (\$MM)



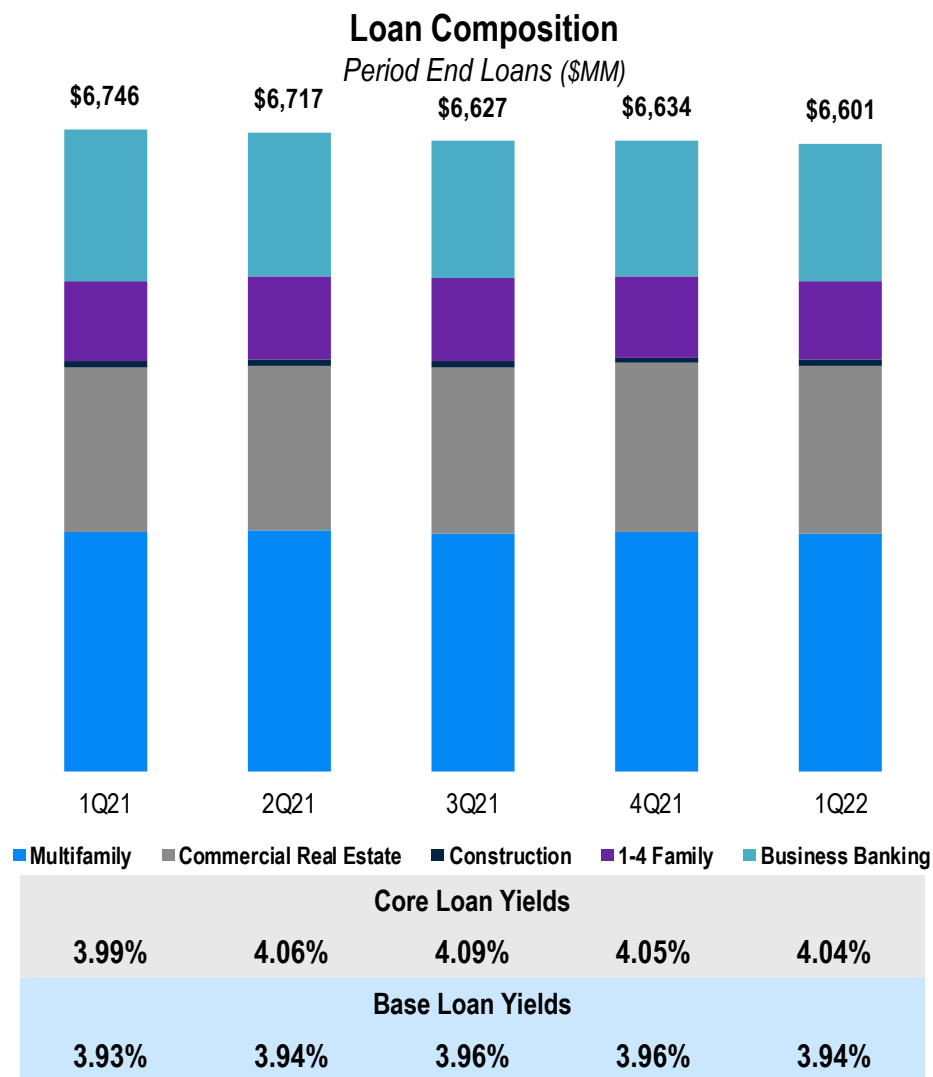
Average Noninterest Deposits

(\$MM)



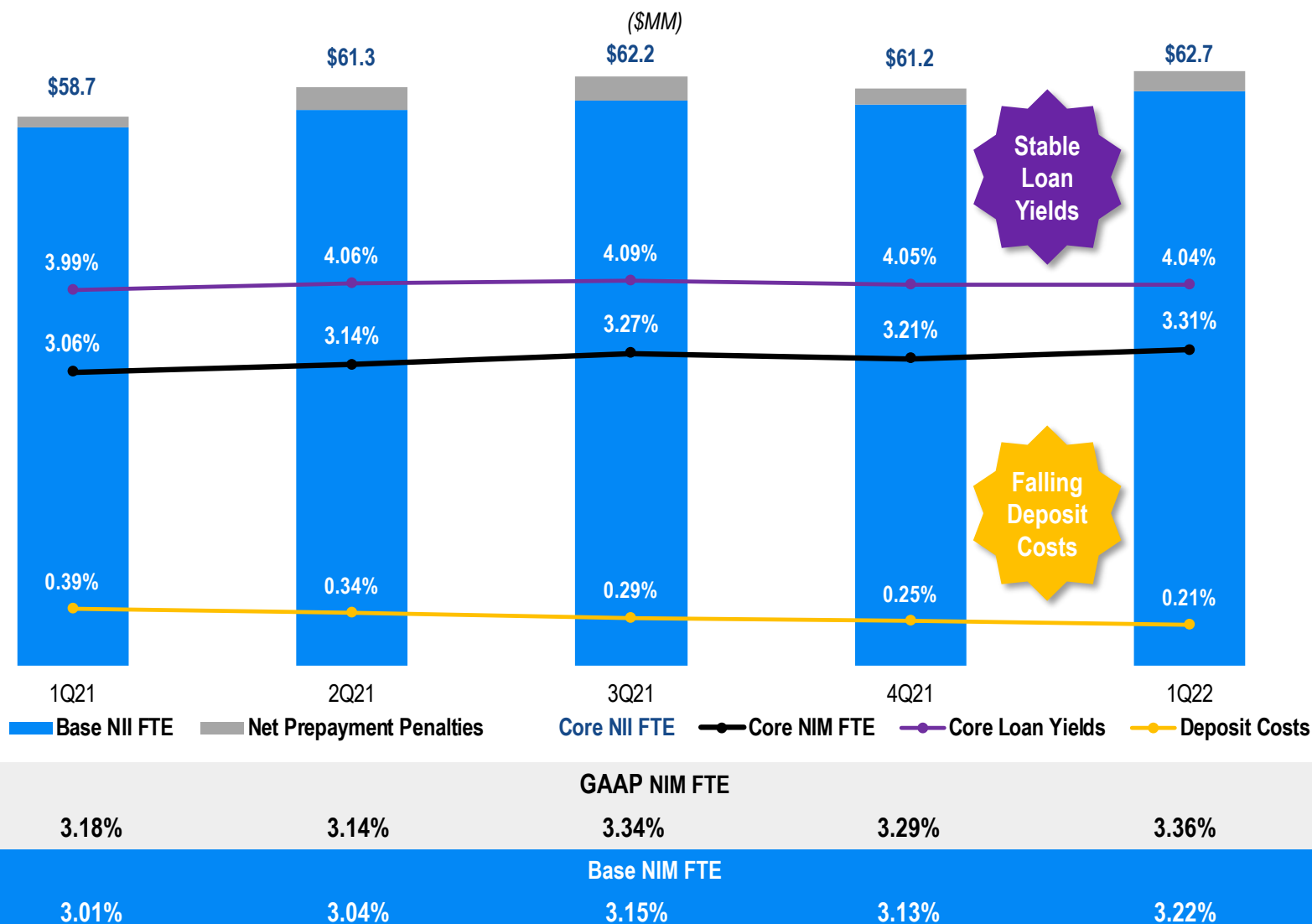
- Average noninterest bearing deposit up 17% YoY
- Noninterest bearing deposits are 15.6% of average deposits¹, up from 13.6% a year ago
- 1Q22 checking account openings up 17.5% YoY

Stable Loan Balances in 1Q22 Excluding PPP



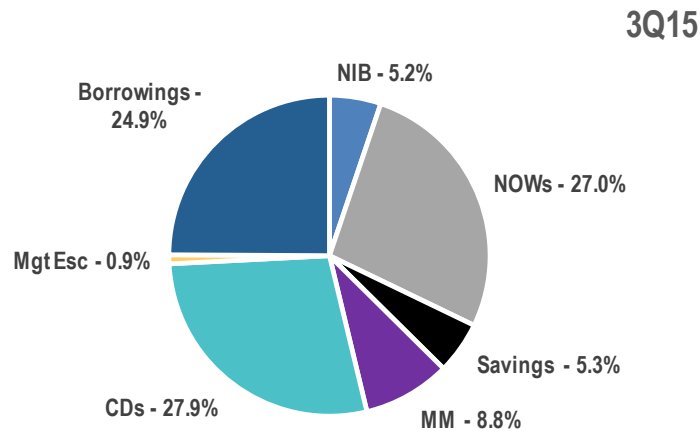
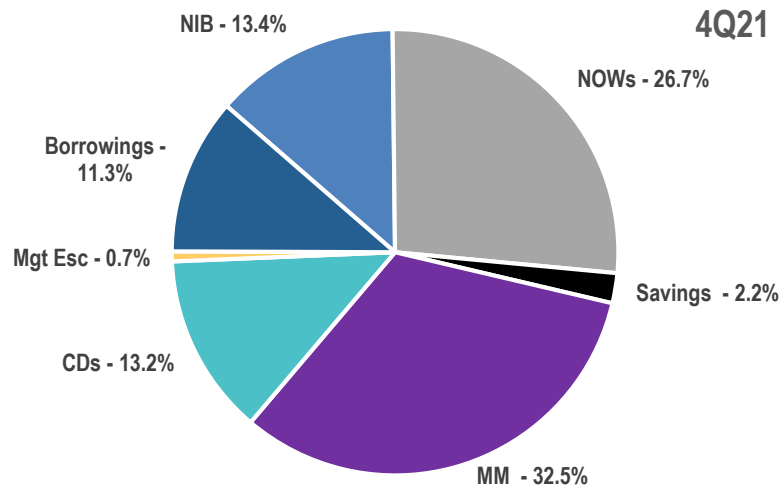
- Gross loans, excluding PPP, were flat QoQ
- PPP loans declined 44% QoQ to \$43MM
- Loan pipeline totaled \$664MM at March 31, 2022, up 77% YoY and 55% QoQ
- Optimistic loan growth accelerates in 2022
- Base loan yields were stable QoQ
- Approximately \$480MM of real estate loans are due to reprice higher in 2022
- Excluding PPP, rates on satisfactions exceeded rates on loan closings by 33 bps, down from 40 bps in 4Q21 and 98 bps in 1Q21

NIM Expansion from Record Low Deposit Costs



Better Funding Profile Today Versus the Last Rising Rate Cycle

Funding Profile
(As a % of Total Funding)

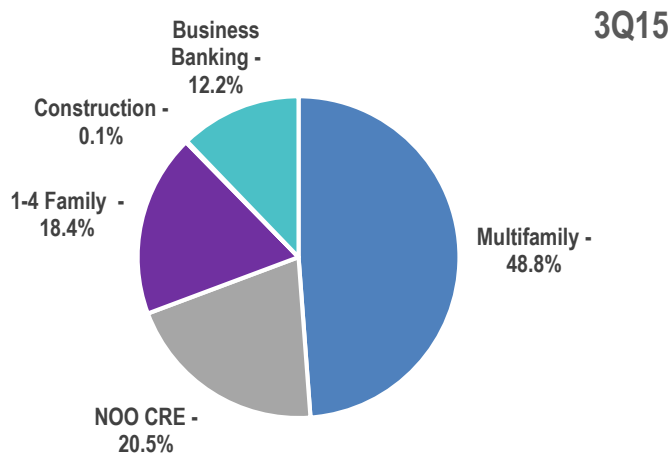
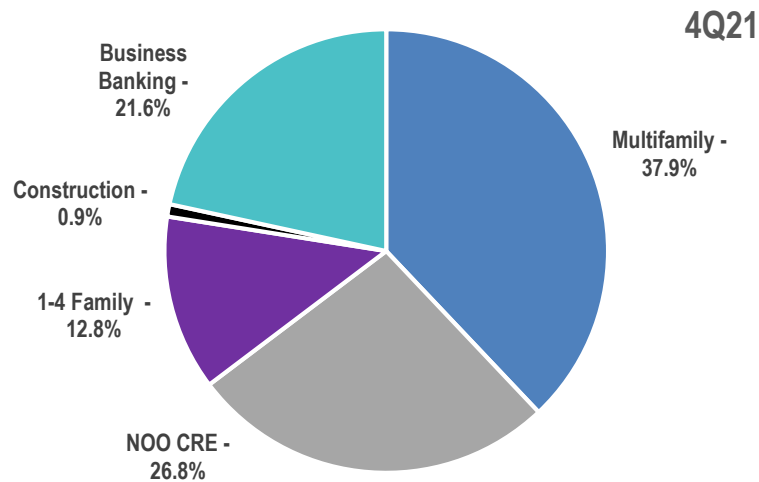


- Prior to the first rate increase in the 2015-2019 cycle, higher yielding CDs and borrowings were 52.8% of funding; in this cycle, the starting point declined significantly to 24.5%
- Funding swaps to reprice 98 bps lower in 2Q22 and 139 bps lower in 2023
- The cost of funding was 1.02% or 88 bps over the Fed Funds in 3Q15; in this cycle the starting cost of funds improved to 0.50% or 42 bps over Fed Funds
- Noninterest bearing deposits were 5.2% of funding last rising rate cycle and improved to 13.4% of funding this cycle
- The split of the noninterest bearing deposits in 3Q15 was 82% business, 1% government, and 17% personal compared to 75%, 2%, and 23%, respectively, in 4Q21
- **A 50 bps change in rates with no deposit rate adjustments results in an approximate \$5MM annualized increase in net interest income**

Our Ability to Lag Deposit Rate Increases Is a Key Factor in the NIM Outlook

Rising Rate Offsets – Asset Profile

Loan Mix
(As a % of Total Loans)



- **We have several items that can mitigate rising rates including:**
 - Business Banking portfolio that has increased to 21.6% of loans in this cycle compared to only 12.2% of loans last cycle
 - \$410MM of loan swaps that convert fixed rate loans to floating rate
 - Approximately \$480MM of real estate loans that will reprice by the end of 2022
- **Approximately 30% or over \$2B of loans (including hedges) will reprice higher (assuming stable or higher rates) within one year**

The Loan Mix Has Shifted to Business Banking Since the Start of the Last Cycle

Net Charge-offs Significantly Better Than the Industry

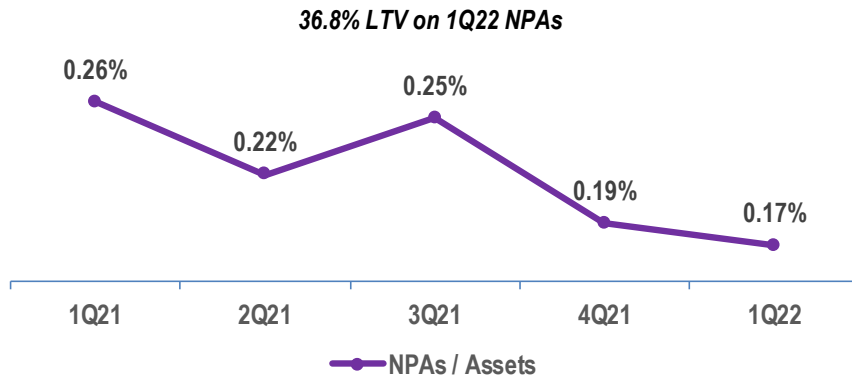
NCOs / Average Loans



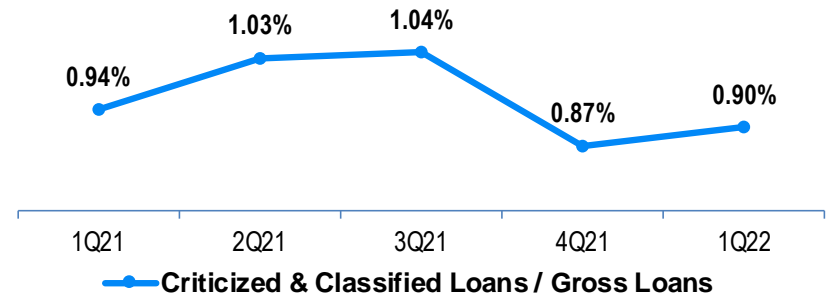
- Over two decades and multiple credit cycles, Flushing Financial has a history of better than industry credit quality
- Average LTVs on the Real Estate portfolio is <38%²
 - Only \$20.7MM of real estate loans (0.3% of gross loans) with an LTV of 75% or more²

Continued Strong Credit Quality

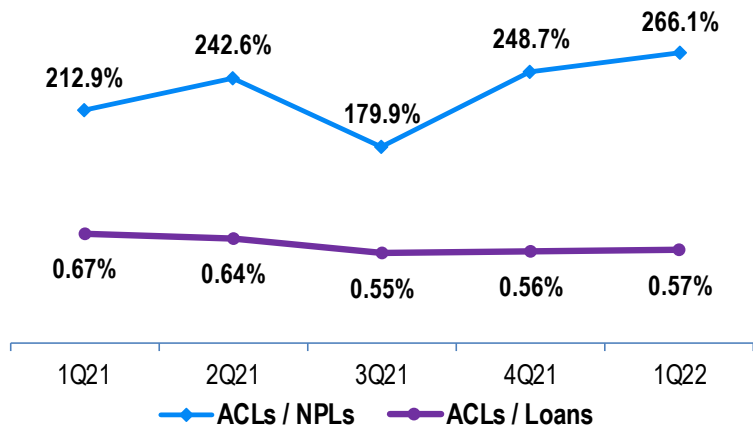
NPAs / Assets



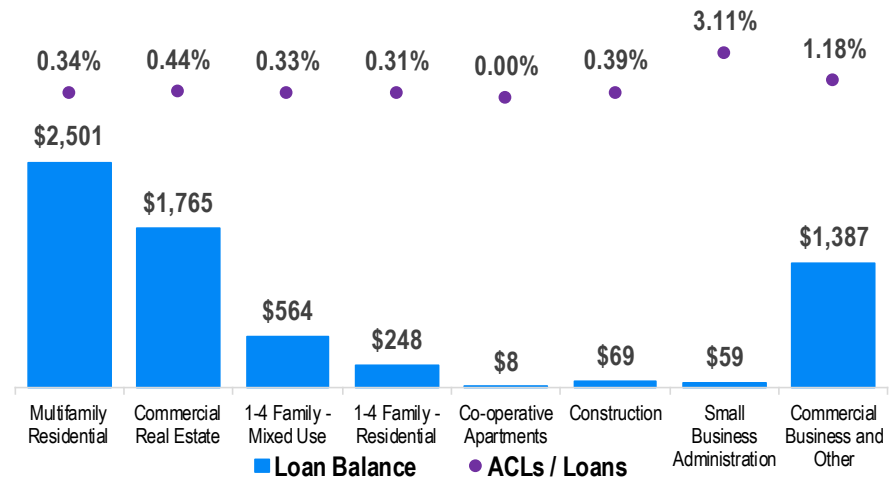
Criticized and Classified Loans / Gross Loans



ACL / Gross Loans & ACL / NPLs

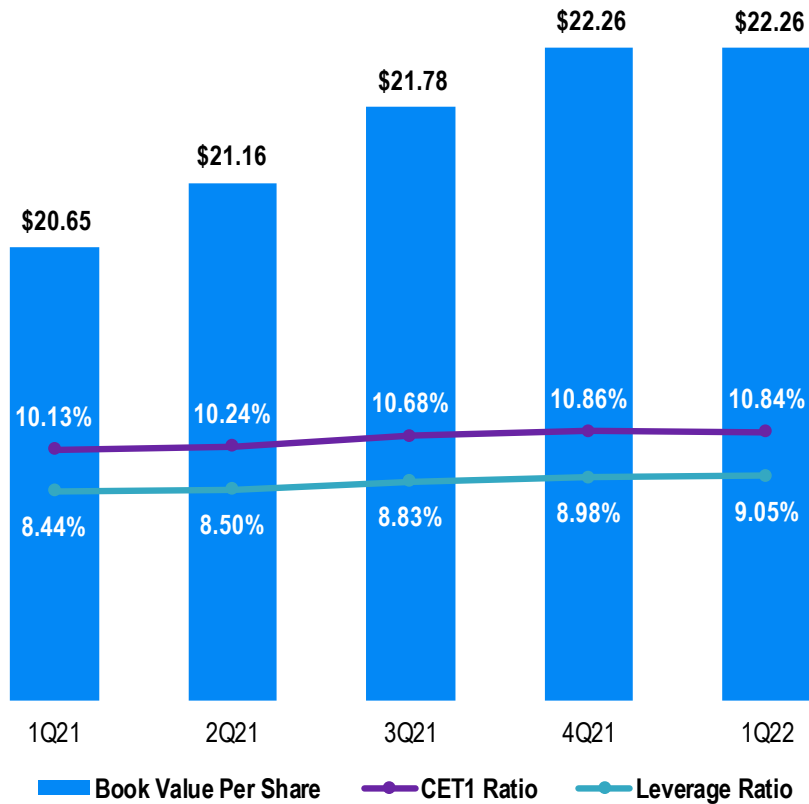


ACL by Loan Segment (1Q22)

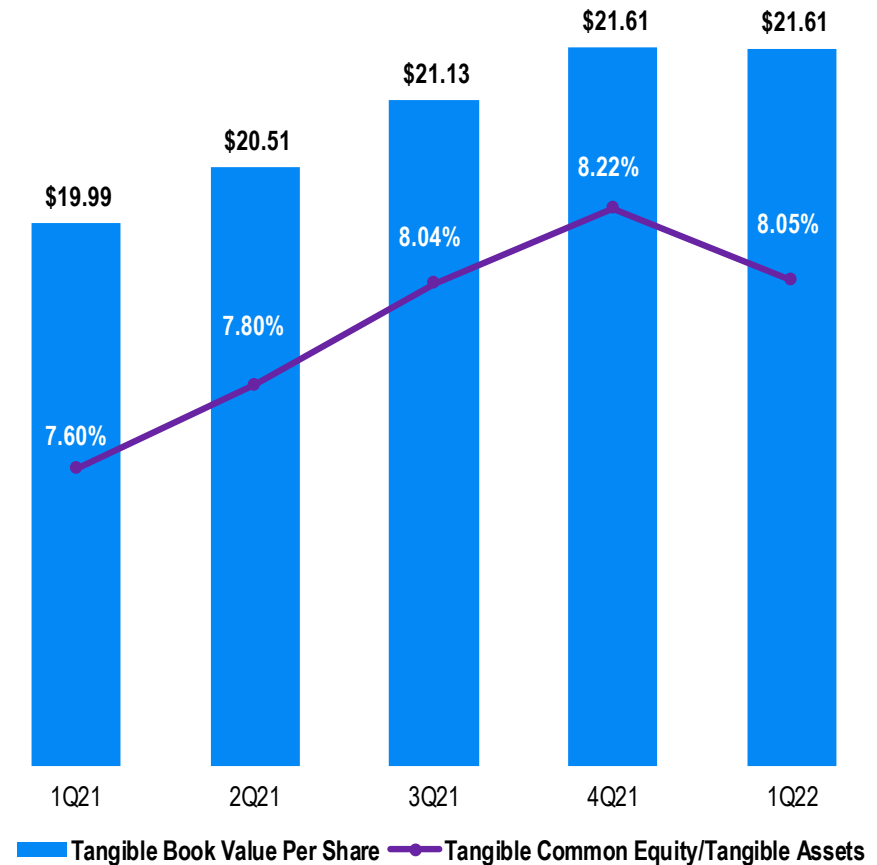


TCE Ratio >8%; ~4.1% Dividend Yield¹

7.8% YoY Book Value Per Share Growth



8.1% YoY Increase in Tangible Book Value Per Share



360,000 Shares Repurchased in 1Q22; 84% of 1Q22 Earnings Returned to Shareholders

Key Messages

■ Expect loan growth to increase in 2022

- Pipeline at record levels
- Current quarter originations increased 65% YoY, net of PPP
- Refinancing activity should decline with higher rates
- Prepayment speeds remain elevated

■ Benefiting from merger disruption

- Added 30 people over the past year from announced/recently closed mergers; 12 are revenue producing

■ We are investing in the franchise and our employees

- New services and product enhancements set to launch in 2022
- \$4.3MM of seasonal expenses in 1Q22; not expected to repeat in 2Q22
- Still expect high single digit core expense growth in 2022 (\$144MM in 2021)

■ Better positioned for higher rates

- Funding costs are at record lows and funding is more favorable versus the last rising rate cycle; noninterest bearing deposits more than doubled as a percentage of funding
- Swap repricing starts in 2Q22 and is mostly done by the end of 2023 reducing swaps costs by 120 bps
- Our ability to control deposit rates is a key factor in determining the outlook for net interest income

■ Low risk business model; 4.1%¹ dividend yield

- Average LTV on real estate loans totals <38%
- Historical strong credit metrics
- No changes to underwriting process

■ Maintaining through-the-cycle goals of ROAA ≥1% and ROAE ≥10%

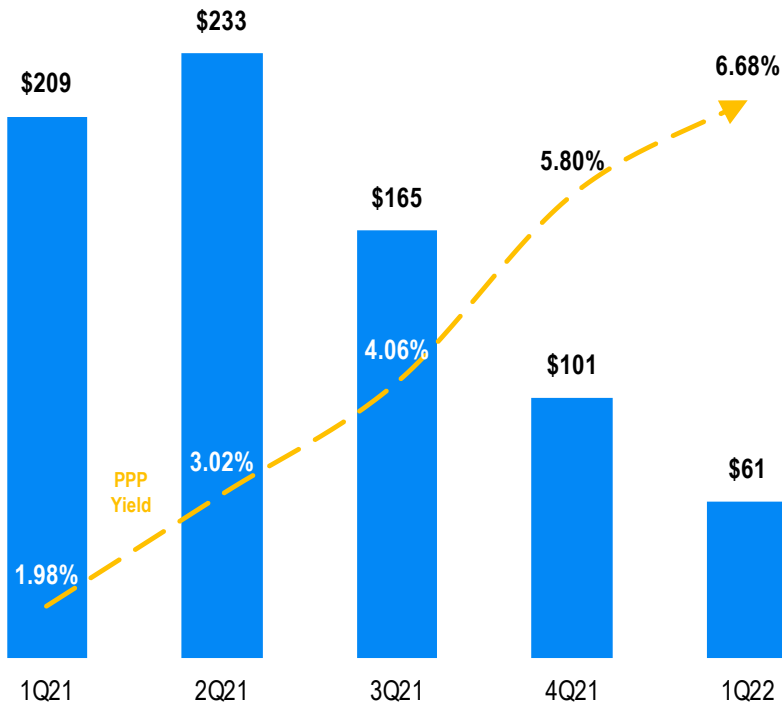
- On a core basis, ROAA of 0.94% and ROAE of 11.27% in 1Q22

Appendix



PPP: 86% of Lifetime Originations and Acquisitions Forgiven

**Average PPP Loans
(\$MM)**



Period End PPP Loans (\$MM)

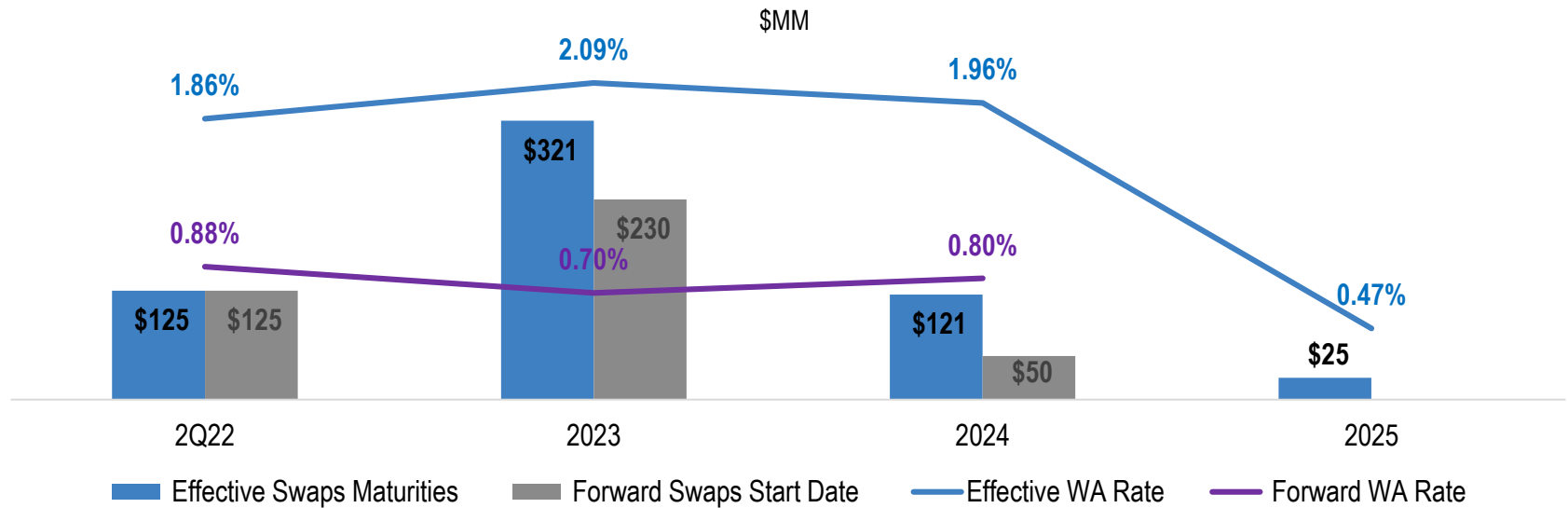
| | | | | |
|---------|---------|---------|--------|--------|
| \$251.0 | \$197.3 | \$130.8 | \$77.4 | \$43.2 |
|---------|---------|---------|--------|--------|

PPP NIM Benefit/(Drag)

| | | | | |
|---------|-------|-------|-------|-------|
| (0.04)% | 0.00% | 0.02% | 0.03% | 0.03% |
|---------|-------|-------|-------|-------|

- Lifetime originations and acquisitions of \$310MM with a balance of \$43.2MM at 1Q22 and remaining fees of \$1.1MM
- Forgiveness totaled \$34.1MM in 1Q22, \$53.4MM in 4Q21, \$66.5MM in 3Q21, \$69.2MM in 2Q21, and \$24.1MM in 1Q21
- \$6.7MM of PPP loans are in the process of forgiveness as of March 31, 2022
- Forgiveness expected to largely be completed by Fall 2022
- SBA can take up to 90 days to approve forgiveness
- PPP benefited the NIM by 3 bps in 1Q22

Swaps Help Protect NIM from Rising Short-Term Rates



- The balance sheet naturally improves over the next two years without any changes in rates
 - \$592MM of effective swaps at 1.95%; current drag on NIM; the majority mature by the end of 2023
 - \$405MM of forward starting swaps at 0.77% that largely replace the current effective swaps

Reconciliation of GAAP Earnings and Core Earnings

Non-cash Fair Value Adjustments to GAAP Earnings

The variance in GAAP and core earnings is partly driven by the impact of non-cash net gains and losses from fair value adjustments. These fair value adjustments relate primarily to swaps designated to protect against rising rates and borrowing carried at fair value under the fair value option. As the swaps get closer to maturity, the volatility in fair value adjustments will dissipate. In a declining interest rate environment, the movement in the curve exaggerates our mark-to-market loss position. In a rising interest rate environment or a steepening of the yield curve, the loss position would experience an improvement.

Core Net Income, Core Diluted EPS, Core ROAE, Core ROAA, Pre-provision, Pre-tax Net Revenue, Core Net Interest Income FTE, Core Net Interest Margin FTE, Base Net Interest Income FTE, Base Net Interest Margin FTE, Core Interest Income and Yield on Total Loans, Base Interest Income and Yield on Total Loans, Core Noninterest Income, Core Noninterest Expense and Tangible Book Value per common share are each non-GAAP measures used in this presentation. A reconciliation to the most directly comparable GAAP financial measures appears below in tabular form. The Company believes that these measures are useful for both investors and management to understand the effects of certain interest and noninterest items and provide an alternative view of the Company's performance over time and in comparison to the Company's competitors. These measures should not be viewed as a substitute for net income. The Company believes that tangible book value per common share is useful for both investors and management as these are measures commonly used by financial institutions, regulators and investors to measure the capital adequacy of financial institutions. The Company believes these measures facilitate comparison of the quality and composition of the Company's capital over time and in comparison to its competitors. These measures should not be viewed as a substitute for total shareholders' equity.

These non-GAAP measures have inherent limitations, are not required to be uniformly applied and are not audited. They should not be considered in isolation or as a substitute for analysis of results reported under GAAP. These non-GAAP measures may not be comparable to similarly titled measures reported by other companies.

Reconciliation of GAAP to CORE Earnings

| (Dollars in thousands, except per share data) | For the three months ended | | | | |
|---|----------------------------|----------------------|-----------------------|------------------|-------------------|
| | March 31, 2022 | December 31, 2021 | September 30, 2021 | June 30, 2021 | March 31, 2021 |
| GAAP income before income taxes | \$ 24,640 | \$ 22,826 | \$ 34,812 | \$ 25,416 | \$ 26,224 |
| Net (gain) loss from fair value adjustments (Noninterest income (loss)) | 1,809 | 5,140 | 2,289 | 6,548 | (982) |
| Net (gain) loss on sale of securities (Noninterest income (loss)) | — | — | 10 | (123) | — |
| Net gain on disposition of assets (Noninterest income (loss)) | — | — | — | — | (621) |
| Net (gain) loss from fair value adjustments on qualifying hedges (Interest and fees on loans) | 129 | (1,122) | (194) | 664 | (1,427) |
| Net amortization of purchase accounting adjustments (Various) | (924) | (324) | (958) | (418) | (789) |
| Merger (benefit) expense (Various) | — | (17) | 2,096 | (490) | 973 |
| Core income before taxes | 25,654 | 26,503 | 38,055 | 31,597 | 23,378 |
| Provision for income taxes for core income | 6,685 | 5,535 | 10,226 | 8,603 | 6,405 |
| Core net income | \$ 18,969 | \$ 20,968 | \$ 27,829 | \$ 22,994 | \$ 16,973 |
| GAAP diluted earnings per common share | \$ 0.58 | \$ 0.58 | \$ 0.81 | \$ 0.61 | \$ 0.60 |
| Net (gain) loss from fair value adjustments, net of tax | 0.04 | 0.13 | 0.05 | 0.15 | (0.02) |
| Net gain on disposition of assets, net of tax | — | — | — | — | (0.01) |
| Net (gain) loss from fair value adjustments on qualifying hedges, net of tax | — | (0.03) | — | 0.02 | (0.03) |
| Net amortization of purchase accounting adjustments, net of tax | (0.02) | (0.01) | (0.02) | (0.01) | (0.02) |
| Merger (benefit) expense, net of tax | — | — | 0.05 | (0.01) | 0.02 |
| NYS tax change | — | — | — | (0.02) | — |
| Core diluted earnings per common share ⁽¹⁾ | \$ 0.61 | \$ 0.67 | \$ 0.88 | \$ 0.73 | \$ 0.54 |
| Core net income, as calculated above | \$ 18,969 | \$ 20,968 | \$ 27,829 | \$ 22,994 | \$ 16,973 |
| Average assets | 8,049,470 | 8,090,701 | 8,072,918 | 8,263,553 | 8,147,714 |
| Average equity | 673,012 | 671,474 | 659,288 | 644,690 | 619,647 |
| Core return on average assets ⁽²⁾ | 0.94 % | 1.04 % | 1.38 % | 1.11 % | 0.83 % |
| Core return on average equity ⁽²⁾ | 11.27 % | 12.49 % | 16.88 % | 14.27 % | 10.96 % |

¹ Core diluted earnings per common share may not foot due to rounding

² Ratios are calculated on an annualized basis

Reconciliation of GAAP NII & NIM to CORE and Base NII & NIM

| | For the three months ended | | | | |
|--|----------------------------|----------------------|-----------------------|------------------|-------------------|
| | March 31, 2022 | December 31, 2021 | September 30, 2021 | June 30, 2021 | March 31, 2021 |
| <i>(Dollars in thousands)</i> | | | | | |
| GAAP net interest income | \$ 63,479 | \$ 62,674 | \$ 63,364 | \$ 61,039 | \$ 60,892 |
| Net (gain) loss from fair value adjustments on qualifying hedges | 129 | (1,122) | (194) | 664 | (1,427) |
| Net amortization of purchase accounting adjustments | (1,058) | (462) | (1,100) | (565) | (922) |
| Tax equivalent adjustment | 124 | 113 | 113 | 113 | 111 |
| Core net interest income FTE | <u>\$ 62,674</u> | <u>\$ 61,203</u> | <u>\$ 62,183</u> | <u>\$ 61,251</u> | <u>\$ 58,654</u> |
| Prepayment penalties received on loans and securities, net of reversals and recoveries of interest from nonaccrual loans | (1,716) | (1,497) | (2,136) | (2,046) | (948) |
| Base net interest income FTE | <u>\$ 60,958</u> | <u>\$ 59,706</u> | <u>\$ 60,047</u> | <u>\$ 59,205</u> | <u>\$ 57,706</u> |
| Total average interest-earning assets ⁽¹⁾ | \$ 7,577,053 | \$ 7,634,601 | \$ 7,616,332 | \$ 7,799,176 | \$ 7,676,833 |
| Core net interest margin FTE | 3.31 % | 3.21 % | 3.27 % | 3.14 % | 3.06 % |
| Base net interest margin FTE | 3.22 % | 3.13 % | 3.15 % | 3.04 % | 3.01 % |
| GAAP interest income on total loans, net | \$ 67,516 | \$ 68,113 | \$ 69,198 | \$ 67,999 | \$ 69,021 |
| Net (gain) loss from fair value adjustments on qualifying hedges | 129 | (1,122) | (194) | 664 | (1,427) |
| Net amortization of purchase accounting adjustments | (1,117) | (535) | (1,126) | (624) | (728) |
| Core interest income on total loans, net | <u>\$ 66,528</u> | <u>\$ 66,456</u> | <u>\$ 67,878</u> | <u>\$ 68,039</u> | <u>\$ 66,866</u> |
| Prepayment penalties received on loans, net of reversals and recoveries of interest from nonaccrual loans | (1,716) | (1,497) | (2,135) | (2,046) | (947) |
| Base interest income on total loans, net | <u>\$ 64,812</u> | <u>\$ 64,959</u> | <u>\$ 65,743</u> | <u>\$ 65,993</u> | <u>\$ 65,919</u> |
| Average total loans, net ⁽¹⁾ | \$ 6,586,253 | \$ 6,566,654 | \$ 6,642,434 | \$ 6,697,103 | \$ 6,711,446 |
| Core yield on total loans | 4.04 % | 4.05 % | 4.09 % | 4.06 % | 3.99 % |
| Base yield on total loans | 3.94 % | 3.96 % | 3.96 % | 3.94 % | 3.93 % |

Reconciliation of GAAP Revenue and Pre-provision Pre-tax Net Revenue

| (Dollars in thousands) | For the three months ended | | | | |
|--|----------------------------|----------------------|-----------------------|------------------|-------------------|
| | March 31, 2022 | December 31, 2021 | September 30, 2021 | June 30, 2021 | March 31, 2021 |
| GAAP Net interest income | \$ 63,479 | \$ 62,674 | \$ 63,364 | \$ 61,039 | \$ 60,892 |
| Net (gain) loss from fair value adjustments on qualifying hedges | 129 | (1,122) | (194) | 664 | (1,427) |
| Net amortization of purchase accounting adjustments | (1,058) | (462) | (1,100) | (565) | (922) |
| Core Net interest income | <u>\$ 62,550</u> | <u>\$ 61,090</u> | <u>\$ 62,070</u> | <u>\$ 61,138</u> | <u>\$ 58,543</u> |
| GAAP Noninterest income (loss) | \$ 1,313 | \$ (280) | \$ 866 | \$ (3,210) | \$ 6,311 |
| Net (gain) loss from fair value adjustments | 1,809 | 5,140 | 2,289 | 6,548 | (982) |
| Net gain (loss) on sale of securities | — | — | 10 | (123) | — |
| Net gain on sale of assets | — | — | — | — | (621) |
| Core Noninterest income | <u>\$ 3,122</u> | <u>\$ 4,860</u> | <u>\$ 3,165</u> | <u>\$ 3,215</u> | <u>\$ 4,708</u> |
| GAAP Noninterest expense | \$ 38,794 | \$ 38,807 | \$ 36,345 | \$ 34,011 | \$ 38,159 |
| Net amortization of purchase accounting adjustments | (134) | (138) | (142) | (147) | (133) |
| Merger expense (benefit) | — | 17 | (2,096) | 490 | (973) |
| Core Noninterest expense | <u>\$ 38,660</u> | <u>\$ 38,686</u> | <u>\$ 34,107</u> | <u>\$ 34,354</u> | <u>\$ 37,053</u> |
| Net interest income | \$ 63,479 | \$ 62,674 | \$ 63,364 | \$ 61,039 | \$ 60,892 |
| Noninterest income (loss) | 1,313 | (280) | 866 | (3,210) | 6,311 |
| Noninterest expense | (38,794) | (38,807) | (36,345) | (34,011) | (38,159) |
| Pre-provision pre-tax net revenue | <u>\$ 25,998</u> | <u>\$ 23,587</u> | <u>\$ 27,885</u> | <u>\$ 23,818</u> | <u>\$ 29,044</u> |
| Core: | | | | | |
| Net interest income | \$ 62,550 | \$ 61,090 | \$ 62,070 | \$ 61,138 | \$ 58,543 |
| Noninterest income | 3,122 | 4,860 | 3,165 | 3,215 | 4,708 |
| Noninterest expense | (38,660) | (38,686) | (34,107) | (34,354) | (37,053) |
| Pre-provision pre-tax net revenue | <u>\$ 27,012</u> | <u>\$ 27,264</u> | <u>\$ 31,128</u> | <u>\$ 29,999</u> | <u>\$ 26,198</u> |
| Efficiency Ratio | 58.9 % | 58.7 % | 52.3 % | 53.4 % | 58.6 % |

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